

CYCLE SAFE, INC PRODUCT WARRANTY EcoPark® Bicycle Locker System

Product durability and extended product life are the hallmarks of our bike parking products. CYCLE SAFE, INC. is confident that your complete satisfaction will be met with our products and customer service, as we stand by our engineered quality and durable manufacturing with a reputation that has withstood the test of time.

CYCLE SAFE, INC. warrants that all of its Ecopark bicycle locker products are guaranteed against defective material or poor workmanship for a period of one (1) year from date of receipt of goods, original invoice must be submitted with warranty claim. This warranty excludes the Chicago Lock Cylinder and any digital access components. The Chicago lock cylinder is covered under the Chicago lock warranty for a period of one year. Refer to document QS4.1.010 for warranty of the digital access components. CYCLE SAFE, Inc's liability under this warranty shall be discharged by furnishing without charge FOB Holland, MI any goods or part thereof, which shall appear to the company upon inspection to be of defective material or not of good workmanship, provided that claim shall be made in writing to the company within 30 days after receipt of product or warranty claim. Where claims for defects are made, the defective part or parts shall be photographed, submitted and delivered to the company, prepaid, at Holland, MI for inspection. CYCLE SAFE, INC. shall not be liable for the cost of repairs, alterations, or replacements, or for any expense connected therewith made by the owner or his agents, except upon written authority from the CYCLE SAFE, INC., Grand Rapids office.

These warranties do not cover normal wear and tear such as scratched, nicks or dents or damage caused by negligence from lack of maintenance or improper installation. Damage due to accidents, vandalism or defects caused by products that are tampered with, altered, modified or repaired are not covered by this warranty.

This warranty stated above is only valid if product is installed according to layout and installation instructions supplied by CYCLE SAFE, Inc. Any damage in shipping must be made at the time of receipt of product and is the responsibility of the customer to sign the bill of lading to carrier that the shipment is in good condition upon arrival. Once a shipment leaves our warehouse, we are no longer responsible for damage loss of shortage of materials during shipment.

ALL WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED. CYCLE-SAFE, INC. shall not be liable for indirect, incidental or consequential damages or lost profits during and after the warranty period. Buyer shall hold CYCLE-SAFE, INC. harmless from any loss due to theft of locker contents, any other use, misuse, or any failure to provide a locker renter/user an agreement informing renter/user that access is at his or her own risk. CYCLE-SAFE, INC. makes no warrantee for site work, pads or assembly and alignments of components at locker installation performed by buyer or his agents.