



CycleSafe®
Simple. Strong. Secure.

Case Study

MEDICINE HAT, ALBERTA, CANADA

Encouraging Active
Transportation with
Digital Bike Lockers

WHY CITY LEADERS CHOOSE CYCLESafe

The team in Medicine Hat wasn't just looking for a way to stop bike theft. They wanted a simple, smart solution that would actually make biking downtown easier and safer. CycleSafe lockers checked all the boxes. They're built to stand up to vandalism, and they come with Bluetooth access and an easy-to-use online system. That means the city can set prices, manage rentals, and monitor usage without keys or extra staff time. It's a secure setup that works for everyone.



**“THIS AMENITY IS A NATURAL
FIT AND CRUCIAL STEP TO
ENSURE RESIDENTS CAN
SAFELY STORE THEIR BIKES
WHILE EXPLORING HISTORIC
DOWNTOWN MEDICINE HAT.”**

Taylor Elderton, Business and Innovation
Coordinator for Parks and Recreation



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THE OPPORTUNITY

Medicine Hat wanted to make biking downtown feel like a real option for anyone. The problem was that bike theft and vandalism had been an issue with past setups, and simple racks weren't cutting it. City leaders started looking for a solution that would feel safer, work smoothly for riders, and be easy for staff to manage. That search led them to CycleSafe.

THE SOLUTION

CycleSafe provided four locker units—each with a door on either side, and a center partition that divides each locker into two individually secured bike parking spaces—for a total of eight secure parking spaces powered by app-based access and smart digital management tools. Riders can reserve a locker, unlock it with their phones, and park their bikes with confidence. The city manages everything from an online dashboard, giving staff full control without needing to be on-site.

Key Features:

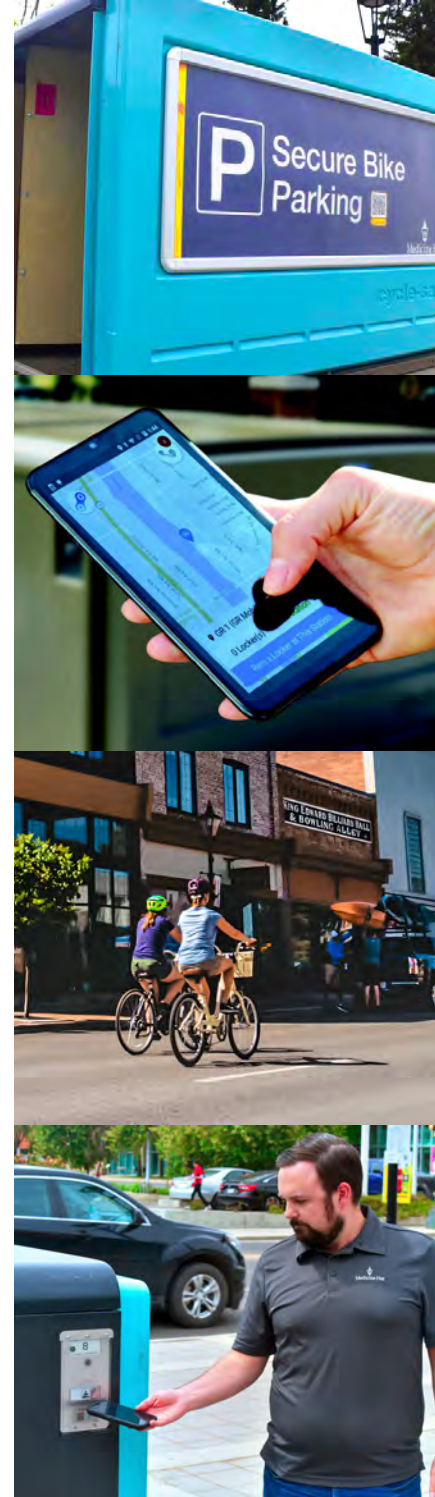
- App-powered access using Bluetooth connectivity
- Four locker units, each with two individually secured bike compartments
- Supports on-demand access, increasing accessibility for different riders and needs
- Highly engineered security features like recessed locks and full-length latch bars
- Weatherproof, tamper-resistant design built for high-traffic areas
- Admin dashboard for setting pricing and monitoring usage

How it Works:

- Cyclists reserve a locker through a mobile app
- Lockers unlock via smartphone when the reservation starts
- Payments and access are handled automatically
- City staff manage the system remotely through a secure online platform

RESULTS & BENEFITS

- Reduced theft and vandalism thanks to enclosed, tamper-resistant design
- Simple, hands-off management through a digital dashboard
- Works for both short-term visitors and long-term commuters
- Supports the city's goals for safer streets, sustainable transportation, and more bike-friendly infrastructure



READY TO BRING THIS TO YOUR CITY?

CycleSafe is a leader in secure, sustainable bike parking solutions, offering lockers, racks, and shelters designed for durability and long-term value. Since 1980, we've helped communities and organizations support healthier, more bike-friendly environments.

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