Product durability and extended product life are the hallmarks of our bike parking products. CYCLE SAFE, INC. is confident that your complete satisfaction will be met with our products and customer service, as we stand by our engineered quality and durable manufacturing with a reputation that has withstood the test of time.

CYCLE SAFE, INC. warrants its ProPark and EcoPark bicycle locker products under separate, detailed warranties. Given that our latest innovation, Digital Access Locks are a combination of technologies, Cycle Safe has specific agreements with our partners to ensure their warranties are passed on to our customers.

The mechanical components of our Digital Access locks are protected by the manufacturer of the lock, Triteq. Triteq’s obligation under this warranty is limited to a period of twelve (12) months from the date of shipment from Triteq to Cycle Safe for use in our lockers on a per-order basis. Cycle Safe does not inventory these locks, ensuring that our customers are fully covered under the 12 month Triteq warranty.

The digital aspects of our locks are covered by Movatic. The Bluetooth boards are limited to a twelve (12) month period from the date of shipment to our customers. In the event of board failure, Movatic agrees to replace or repair the faulty board. This warranty does not cover damage due to weather, vandalism, improper use of locker or attempts at unauthorized board access. The app or admin software do not carry a specific warranty yet Movatic will respond to any Help Desk issues on a timely basis. Movatic is committed to the maximum uptime of locker usage and will work with Cycle Safe and our customers to resolve any app or software difficulties.

Although the mechanical, hardware and software aspects of our Digital Access locks are handled by our partners, Cycle Safe will assist with the coordination and pursuit of a resolution of any issue that may arise.

This warranty stated above is only valid if product is installed according to layout and installation instructions supplied by CYCLE SAFE, Inc. Any damage in shipping must be made at the time of receipt of product and is the responsibility of the customer to sign the bill of lading to carrier that the shipment is in good condition upon arrival. Once a shipment leaves our warehouse, we are no longer responsible for damage loss of shortage of materials during shipment.

ALL WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED. CYCLE SAFE, INC. shall not be liable for indirect, incidental or consequential damages or lost profits during and after the warranty period. Buyer agrees to indemnify CYCLE-SAFE, INC. from any loss due to theft of locker contents, any other use, misuse, or any failure to provide a locker renter/user an agreement informing renter/user that access is at his or her own risk. CYCLE-SAFE, INC. makes no warranty for site work, pads or assembly and alignments of components at locker installation performed by buyer or his agents.